2025 SAMSUNG READY2FIT[™] BUILT-IN GUARANTEE, TERMS AND CONDITIONS

Offer description. Samsung guarantees that your new 30" Samsung built-in wall oven or, 30" or 36" cooktop will fit the cabinet cut-out or countertop that houses your existing wall oven or cooktop of the same width and configuration, or Samsung will give you up to \$300 based on the product purchased (awarded as a Samsung Prepaid Mastercard[®]) to cover the cost of professionally modifying the height and/or width of your cabinet or countertop cut-out ("Offer").

Your payment will be delivered via email with instructions for claiming your Prepaid Mastercard. Please note that access to your payment expires 3 months from the date it is issued. You must claim your card within that timeframe. Use your card everywhere Mastercard is accepted in the U.S. Issued by The Bancorp Bank, Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. Your use of the prepaid card is governed by the Cardholder Agreement, and some fees may apply. This is not a gift card. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the Card. Offer valid on select Samsung wall oven and cooktop models (each a "Qualifying Product"). Consult the list below to determine if your model is eligible. Offer limited to one (1) claim per household. Offer cannot be combined with other offers, promotions, or discounts.

Offer timing. Qualifying Product must be purchased between January 1, 2025 and December 31, 2025. Offer claim forms, including all required information and documentation must be submitted as set forth below within ninety (90) days of promotion end date.

Offer eligibility. The Offer is open only to legal residents of the fifty (50) United States and the District of Columbia, who are at least 18 years old at the time of purchase. Void where prohibited or restricted by law (does not apply in New Jersey). Administrator reserves the right to request participants to provide verification of identity. Participation constitutes a participant's full and unconditional agreement to these Terms and Conditions and Sponsor's and Administrator's decisions, which are final and binding in all matters related to the Offer.

Size and configuration requirements. Offer applies to 30" wall ovens and, 30" and 36" cooktops only. Offer valid only when the Qualifying Product is of the same width (i.e., 30" or 36"), configuration (i.e., single or double oven, and fuel type (i.e., electric, gas or induction) as the existing wall oven or cooktop it replaces. For example, a new double oven replacing an existing single oven will not qualify for the Offer, nor will a 30" single oven replacing a 27" single oven.

Residential and consumer use only. Offer valid on replacements of existing wall ovens or cooktops in residential households only; not valid on new construction, first-time oven installations, or remodeling projects. Offer not valid on bulk purchases or purchases by wholesalers, contractors, builders, or multi-unit apartment or condominium owners.

Professional modification required. Offer valid only when modifications to the cabinet or countertop cut-out are performed by a professional contractor or carpenter; modifications performed by you or other non-professionals are not eligible. **Offer does not apply to installation or other costs.** Offer limited to \$300 (inclusive of any applicable taxes) or the cost of professional modification, whichever is lesser. You are responsible for the excess of any professional modification

costs exceeding \$300. When using a professional contractor or carpenter to perform the modification work, you must obtain a receipt or invoice that includes the name of the person or entity performing the work, the date the work was performed, and a detailed description of the work performed. Modification and installation costs cannot be combined; the receipt or invoice must show separate line items for modification costs and installation costs (if applicable).

Photographic proof required. You must submit before and after photographs of your old wall oven or cooktop and Qualifying Product. Both photographs must show the oven or cooktop installed in the wall or countertop, and both must include proof of dimensions. For example, you can hold a yard stick horizontally against the oven in order to demonstrate that both are 30".

No warranty of workmanship. Samsung is not responsible for and makes no representations or warranties regarding the workmanship of the cabinet or countertop cut-out modifications performed by your professional contractor or carpenter. It is your responsibility to ensure that you obtain adequate warranties and other assurances from your professional contractor or carpenter regarding the quality and workmanship of the modifications to your cabinet or countertop cut-out.

Additional restrictions. Claim forms may not be assigned, transferred or sold. No substitutions permitted. OFFER CANNOT BE COMBINED WITH ANY OTHER OFFERS, PROMOTIONS, OR DISCOUNTS.

Eligible 30" Single Wall Oven Models (receive up to \$300)

NV51T5511SS/AA NV51T5511SG/AA NV51CG600SSRAA NV51CG600SMTAA NV51CG700SSRAA NV51CG700SMTAA NV51CB700S12AA

30" Double Wall Ovens (receive up to \$300):

NV51T5511DS/AA NV51T5511DG/AA NV51CG600DSRAA NV51CG600DMTAA NV51CG700DSRAA NV51CG700DMTAA NV51CG700D12AA

30" Combi Wall Ovens (receive up to \$300)

NQ70CB700D12AA NQ70CG700DMTAA NQ70CG700DSRAA NQ70CG600DMTAA NQ70CG600DSRAA NQ70T5511DG/AA NQ70T5511DS/AA

Electric Cooktop (receive up to \$100):

NZ30R5330RK/AA NZ30K6330RS/AA NZ30K7570RS/AA NZ36R5330RK/AA NZ36K6430RS/AA NZ36K7570RS/AA NZ36K7570RG/AA

Induction Cooktops (receive up to \$100):

NZ30A3060UK/AA NZ30K7880US/AA NZ36K7880US/AA NZ36C3060UK/AA

Gas Cooktops (receive up to \$100):

NA30R5310FS/AA NA30N6555TS/AA NA30N6555TG/AA NA30N7755TS/AA NA30N7755TG/AA NA36R5310FS/AA NA36N6555TS/AA NA36N6555TG/AA NA36N7755TS/AA NA36N7755TG/AA

How to Redeem This Offer

- 1. Purchase one (1) of the Qualifying Products included on the list of eligible models above between January 1, 2025 and December, 31, 2025 and save your receipt. Redemption portal will open January 31, 2025
- 2. Take a photo and record the model and serial numbers of the existing wall oven or cooktop and the Qualifying Product. Make sure you photograph your old oven or cooktop (step 3) before uninstalling it to obtain the serial number.
- 3. Photograph and print before and after shots of the existing wall oven or cooktop and the newly installed Qualifying Product. Both photographs must show the existing and new ovens/cooktop installed, and both must show proof of dimension. For example, you can hold a measuring tape horizontally against the ovens in order to demonstrate that both are 30".

- 4. Utilize a professional contractor or carpenter to perform any needed modifications to your existing cabinet or countertop cut-out, and get a receipt or invoice that includes the following information: (a) date of work performed; (b) name of person or entity performing work; (c) detailed description of work performed; and (d) separate line items for modification and installation costs, if applicable.
- 5. Visit <u>https://www.samsung.com/us/promotions/</u> and select the appropriate promotion to submit a claim form and all other required documentation within 90 days of promotion end date.
- 6. Required documentation includes:
 - a. Copy of your sales receipt showing the purchase of the Qualifying Product between January 1, 2025 and December 31, 2025.
 - b. Copy of your sales receipt that include the model number and serial number.
 - c. Proof of your delivery date.
 - d. Before and after photographs showing accurate dimensions.
 - e. Copy of receipt or invoice showing your professional modification costs.
 - f. Model and serial numbers of the existing wall oven/cooktop and Qualifying Product.

Release. Sponsor, Administrator, and each of their respective parent companies, subsidiaries, franchisees, affiliated entities, and each of their respective advertising, promotion agencies, independent contractors (all such individuals and entities collectively referred to herein as "Offer Entities") expressly disclaim any responsibility, and each participant agrees to hold Offer Entities harmless from all liability for any costs, claims, damages or any other injury (whether due to negligence or otherwise), disability or loss to any person or property (including, without limitation, death or violation of any personal rights such as right of publicity/privacy, libel or slander) due in whole or in part, directly or indirectly, to participation in the Offer, the delivery and/or subsequent acceptance of, use or misuse of any Offer related activity. Offer Entities are not responsible for any loss (financial or otherwise), liability, injury (including death) or damage to persons or property, which may be caused directly or indirectly, in whole or in part, by the purchase of, use or misuse of any Offer related activity or liability either for the cancellation, modification or premature conclusion of the Offer for any reason or through the acts or defaults of any company or person providing any Offer or due to weather, fire, strike, acts of war or terrorism, or any other condition beyond its control.

General Conditions. Sponsor reserves the right, in its sole discretion to cancel, terminate, modify, the Offer and proceed in a manner it deems fair and reasonable. Duplicate or non-conforming requests will not be honored or returned. All registrations and/or materials submitted become the property of Sponsor and will not be returned. Offer Entities are not responsible for any lost, late, undeliverable/undelivered e-mails or any other non-delivered Offer related materials, including but not limited to Offer claims mailed by participants or Prepaid Mastercards sent to participants. In the event of any conflict with any Offer details contained in these Terms and Conditions and Offer details contained in Offer materials (including but not limited to point of sale, television, and print advertising, promotional packaging, and other promotion media), the details of the Offer as set forth in these Terms and Conditions shall prevail.

For assistance or status of submitted claims please call (833) 215-9233